12 STEP LIST – CONFIDENTIAL

TELEPHONE ANSWERING SERVICE VOLUNTEER LIST

Date _____ Group Rep _____ Phone no _____ !

1. Only members of the _____ group who have one year or more of continuous sobriety should volunteer.
2. Volunteers should legibly enter their name and number in the block desired below. We suggest that volunteers set reminders in their calendars so as not to miss any of these 12-step calls.
3. All volunteers should add the **aahotline phone number** to their Contact List: **(845) 352-1112.** All calls from this number will be hotline callers looking for help and information.
4. In keeping with our primary purpose, we strive to be there for the newcomer who calls, who is taking the first step towards getting help for their problem with alcohol. We can be there for them by listening to them, identifying with them and helping to direct them to some of their first meetings. You can help them by sharing with them about some of your favorite meetings close to where the newcomer lives.
5. For more details on answering the phone for the newcomer, please consult with your group's answering service representative or see the answering service guide on our website at: https://rocklandnyaa.org/get-involved/intergroup/answering-service/answering-service-guide/.
6. Group answering service representatives, please email this completed form to **hotline@aarockland.org** at least 5 days prior to your group's commitment.

Day/Date _____		**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	**8 PM** Name: _____ Phone: _____
Day/Date _____	**8 AM** Name: _____ Phone: _____	

You can print more copies of this document at:

https://rocklandnyaa.org/get-involved/intergroup/answering-service/